



Meckelborg Financial Group Ltd.

March 17, 2020

Dear clients and friends of MFG,

We are carefully monitoring the current novel coronavirus (COVID-19) outbreak. We must take appropriate actions to limit the impact of the virus on our community, particularly by focusing on the safety of our clients, employees and their families.

We have instituted our business continuity plan with a view to proactively anticipate and respond to any potential for business interruption, including restricted business travel, work from home protocols where appropriate, and encouraging the use of video and teleconference for interactions. We are also implementing social distancing measures that will also help reduce the spread of infectious diseases, such as reducing face to face meetings and ensuring our employees can work from home as required so we have a healthy workforce able to maintain our high standard of service. The same applies to our operational specialists who maintain the integrity of our systems and processes. Equally important, we maintain strong safeguards on information and identity.

We want to ensure that there are no interruptions or delays in contacting any of our MFG team members. Please find below our mobile #'s:

- Mark Meckelborg (306) 270-2221
- Mark Teal (306) 251-2429
- Benoit Gaudet (306) 229-1883
- Mindy Meckelborg (306) 380-4780
- Richie Stanviloff (306) 341-2814
- Zach Sim (306) 361-5228

Trade instructions will not be accepted via email or text, therefore please ensure you contact us by phone to verbally confirm your order.

Should there be further developments with COVID-19 that prevent access to our physical premises or disruptions with mail delivery by Canada Post, courier or messenger services, this may impact our ability to receive physical cheques. As a reminder, you can set up an “electronic bill payments” with your applicable banking institution should you wish to make an online deposit.

While the COVID-19 situation is ongoing, we are increasingly aware of its impact on both the global and local markets in which our clients operate. Our efforts will ensure that we are able to provide the highest level of client service while positioning ourselves to take advantage of the market opportunities that lie ahead.

We wish you all health and safety throughout the coming weeks.

The MFG Team